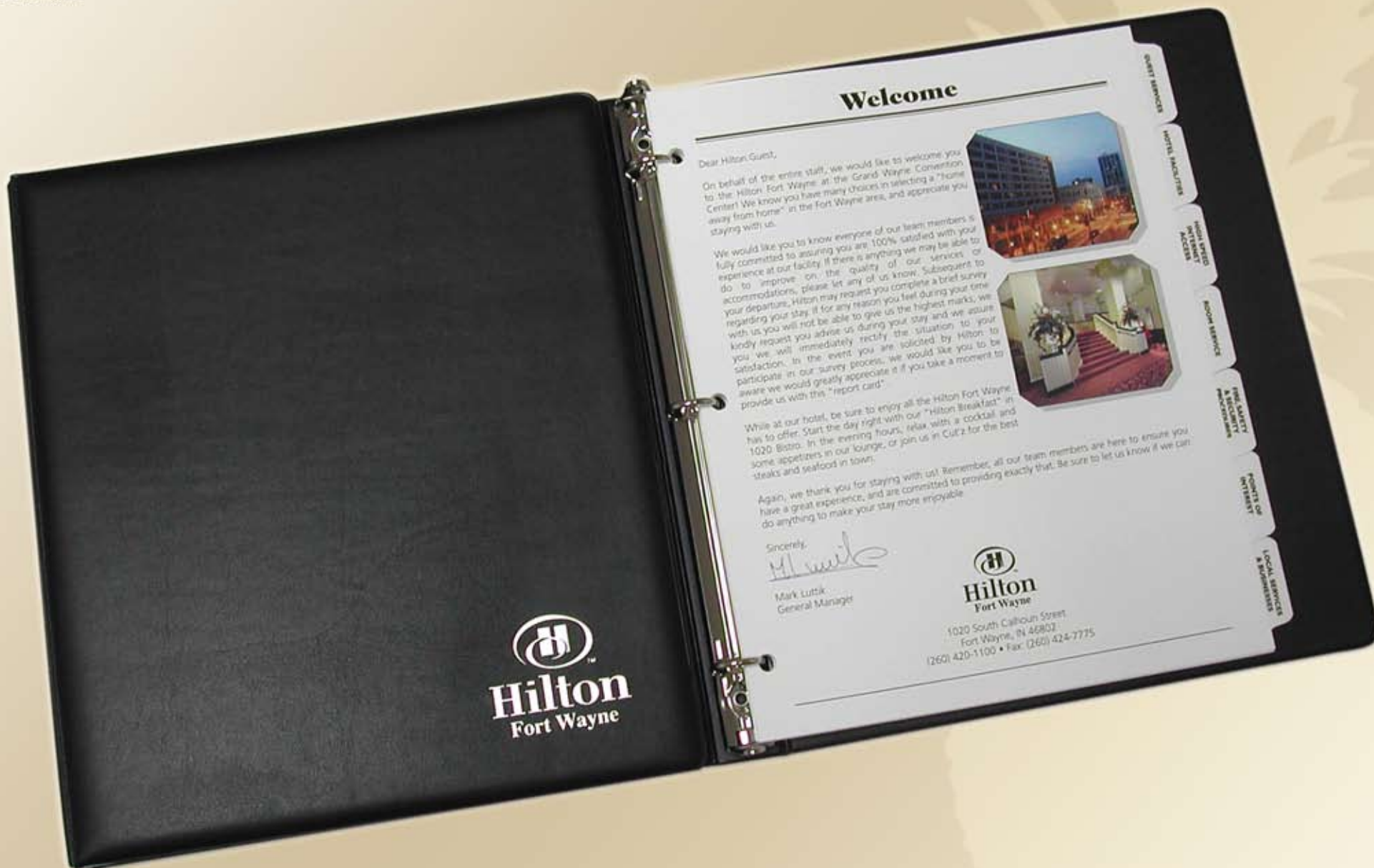




Southern Hospitality

Tabbed Directory



Welcome

Dear Hilton Guest,

On behalf of the entire staff, we would like to welcome you to the Hilton Fort Wayne at the Grand Wayne Convention Center! We know you have many choices in selecting a "home away from home" in the Fort Wayne area, and appreciate you staying with us.

We would like you to know everyone of our team members is fully committed to assuring you are 100% satisfied with your experience at our facility. If there is anything we may be able to do to improve on the quality of our service or accommodations, please let any of us know. Subsequent to your departure, Hilton may request you complete a brief survey regarding your stay. If for any reason you feel during your time with us you will not be able to give us the highest marks, we kindly request you advise us during your stay and we assure you we will immediately rectify the situation to your satisfaction. In the event you are isolated by Hilton to participate in our survey process, we would like you to be aware we would greatly appreciate it if you take a moment to provide us with this "report card".

While at our hotel, be sure to enjoy all the Hilton Fort Wayne has to offer. Start the day right with our "Hilton Breakfast" in 1020 Bistro. In the evening hours, relax with a cocktail and some appetizers in our lounge, or join us in Cutz for the best steaks and seafood in town.

Again, we thank you for staying with us! Remember, all our team members are here to ensure you have a great experience, and are committed to providing exactly that. Be sure to let us know if we can do anything to make your stay more enjoyable.

Sincerely,

Mark Luttk
General Manager



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